



# Information Security Policy

Icomera's mission is to be the rail industry's trusted partner for the Smart, Connected Journey, making public transport smarter, safer and more attractive. It pursues this through Ingenious Technology - the latest hardware and software for dependable connectivity, Intelligent Solutions – connecting rail vehicles to the cloud, and Inspiring Partners - collaborating closely with clients on network connectivity and design-led projects based on a shared vision. We are the long-term partner to our customers, offering innovative and reliable solutions to them and their users.

Information Security is a core fundamental element which supports and underpins everything we do. Icomera understands that Information Security is a continually evolving area which we are determined to invest in. Icomera uses globally recognised Information Security standards to provide evidence that our activities conform to current global best practices and regulations. All Icomera staff are trained in Information Security related matters and in security awareness. The aim is for Information Security being a state of mind for all staff at all times.

Icomera use the CIA triad to assess Information Security risks and mitigating actions:

- **Confidentiality** - information is available only to authorised users
- **Integrity** – information is accurate and complete
- **Availability** -authorised users have access to information when they need it

To minimize the impact on Icomera's organization, solutions and services by major incidents outside the Icomera network, our Information Security Office monitors external information and intelligence sources for new emerging threats.

Icomera:

- values the individuals' integrity and therefore limits the data kept to what is needed to provide a service to passengers for our clients, on board vehicles across the world. The data stored include the MAC address and IP address of the device used for the connection and the time the connection was established. Furthermore, Icomera encourage our clients to not collect any further information about their passengers besides what is necessary for them to make it a safe and pleasant journey.
- commits to satisfy applicable requirements related to information security.
- ensures that objectives are set through our Information Security Management System, which satisfies the requirements of ISO 27001.
- ensures that the effectiveness of our Information Security Management System is maintained and continually improved, by utilizing feedback from our stakeholders and by setting and monitoring objectives during management reviews.

Each member of Icomera's Global Management Team is accountable for reinforcing the requirements of this policy and is committed to ensuring the defined requirements and the aspirations are achieved.

The Global Management Team entrusts this policy to all our of employees, and expects their support and professionalism in making it truly effective in undertaking duties on behalf of Icomera.

Signed by:

*Catherine Chardon*

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Catherine Chardon, CEO, Signed on behalf of Global Management Team

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